

usdot office of secy
14 cfr part 382
dkt ost 2004 19482
rin 2105-ac97
disability in air travel

comment on page 14 of 74 - what is the penalty if the carrier does not have a copy of the policy available for the disabled person to see. I think the financial penalty should be \$200,000. There is no question it should be there. How do we make sure it is there if the foreign carrier fails. Also the document should be available immediately - which means in ten minutes not 10 hours of waiting.

comment on page 15 - I think six months is maximum feasible time for compliance with this proposal. I think disabled people should use the regular customer service lines and that they do not need access to kiosks. they need personal attention. this is an overreaching thought.

comment on page 16- everyone, disabled or not, needs to be subject to full security. disability is no excuse from a security check.

comment on page 17 - new aircraft should have more accessible lanes on the aircraft. the laws now to not even have enough room to turn around. you have to back into the loo.

comment on page 18 - i think airline wheelchairs should be the ones used in the airport/airplane, et.c.
Folding wheelchairs belong in baggage.

I do not think waivers should be granted from this requirement. Everything should be spelled out in the last paragraph on this page. No private deals with assistant general counsel - it leads to corruption and graft money.

comment on page 19 - first large para - there are so few of these people that this is not necessary.

comment on page 22 - comment on first para - maybe passengers with disabilities need to use another means. this is not a perfect world for anybody.

comment on page 25 - if a foreign carrier fails to make contact _ my answer is NO, they must make contact. It is the responsibility of the airline. And if they fail to do it penalty is \$100,000.

comment on page 26 - i think 24-7 telephone service should be available re para mid page.

comment on page 27 - There should be animal relief

areas assigned by every single air terminal. If you are going to allow animals to be carried on planes, the airlines must make arrangements for this. 14-18 hour flights are a real problem. There are diapers for most smaller animals. Maybe that can be required.

comment on page 37 - no waiver requests permitted. no special deals with certain people - it leads to corruption.

b. sachau
15 elm st
florham park nj 07932